

Do you know when to call 9-1-1?



Don't hesitate to call 911 in an emergency from any landline or wireless phone. Report severe injuries, crimes, fires, and serious medical conditions like unconsciousness, choking, seizures, or chest pain lasting longer than 2 minutes.

What to do for a Medical Emergency:

- Do not move an injured or unconscious person unless they are in immediate danger
- Call 911. While waiting on help, assure the victim help is on the way.
- Keep the phone line clear in case 911 calls back.

What to do when calling 911:

- Remain calm, speak slowly and clearly
- Provide your name, address/location, and phone number you are calling from
- Describe the type of emergency with details and give direct answers to questions
- Follow all directions given to you by the 911 operator
- Wait for the 911 operator to tell you when you can hang up the phone



Placement of numbers:

Numbers shall be put in a conspicuous place immediately above, on, or at the side of the main door so that the number is clearly visible from the road. In cases where the building is situated more than fifty feet from road frontage or is obstructed from view, the number shall be placed near the walk, driveway, or common entrance to the building, upon a gate post, fence post, or other appropriate place so that the numbers can be seen plainly from the street line visible from both directions of travel. *This marker is to be on the same side of the road as the residence/business, not across the road.*

See Saluda County Ordinance 11-99 for full details.



Saluda County Emergency Management Division

111 Law Enforcement Dr.
Saluda, SC 29138

Ph: (864) 445-2529
Fax: (864) 445-3913

If we can't find you,



we can't help you!

REFLECTIVE ADDRESS
MARKERS PROGRAM

Address number requested:

Select mounting preference:

Horizontal

Vertical

(Vertical is most common)

**Order your
reflective address
marker today! It
may save your life
or the life of
someone you love.**

Reflective Address Marker Order Form

Name: _____

Phone: _____

Cost for sign is \$15

Please make checks payable to

Saluda Fire Department

Mail or deliver your order to

Saluda County GIS & E911 Addressing

111 Law Enforcement Dr.

Saluda, SC 29138

You will be notified when your sign is ready for pick up. Signs must be picked up at the E911 Addressing Office.

If we can't find you, we can't help you!

When you are calling from a landline phone, Saluda County has an Enhanced 911 system that relays your home address to the emergency responders. In cases where you are using a cellular phone, hopefully you will be able to tell the E911 operator your address/location. Your cellular carrier may send coordinates that show on the map used by E911 indicating where to send emergency responders.

There is a BIG difference between knowing the address and finding the address. In an emergency, locating the caller's address as soon as possible is the first step in saving lives and property. If your home is unmarked or poorly marked, critical time – time that many E911 callers do not have – may be wasted searching for the proper address. These delays could be deadly.

Proper address marking is the responsibility of **YOU**, the resident!

The reflective house number sign is an inexpensive investment that will facilitate a quick and timely response should you have an emergency.